Thank you for your purchase of this massage chair. Before use, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.

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### TROUBLESHOOTING

<table>
<thead>
<tr>
<th>No.</th>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The sound of Shu shu and ta ta is heard.</td>
<td>It is a normal sound made by the working motor or the sound is produced when the massage ball is rubbed against the cloth cover.</td>
<td>It is normal.</td>
</tr>
<tr>
<td>2</td>
<td>The machine can not be started up.</td>
<td>The power supply plug is detached.</td>
<td>Insert the power supply plug into the socket again.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The power supply switch is not turned on.</td>
<td>Turn on the switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The fuse of massage chair blew out.</td>
<td>Replace a new one with the same mode</td>
</tr>
<tr>
<td>3</td>
<td>The airbag installed at seat cushion or legrest cannot work.</td>
<td>Check whether there is air tube blockage.</td>
<td>To clear the air tube</td>
</tr>
</tbody>
</table>

If abnormal phenomenon still remains after above measures have been taken to the massage chair, please contact local distributor for repair and maintenance.

**Note:** Do not dismantle the product by yourself, and our company shall shoulder no responsibility to the damage of the product or the injury of people caused by improper use! Thank your cooperation.

### SAFETY PRECAUTIONS

**CAUTION**

- Please put the massage chair on flat ground for use.
- When adjusting the legrest or backrest, please do not exert excessive force on it; in addition, keep children and pets well clear.
- When removing power plug, please hold the insulation plug, do not pull power cord.
- Please do not use the power supply that is beyond the specified electric voltage, as this may cause fire disaster or damage massage chair.
- Before using, please uncover the back cushion to check whether backrest or fabric is damaged; if damaged, please stop using this massage chair immediately, and contact franchiser for repair immediately.
- Please do not operate the controller with damp hands, and do not put heavy objects on controller.
- Only people less than 265 lbs are acceptable.
- Please do not use other therapeutic equipments together with this massage chair.
- During use, if you feel uncomfortable, please stop use immediately and consult your doctor.
- This massage chair is designed and intended for non commercial household use only, do not use the massage chair for medical treatment.
- The massage chair is equipped with heating function, so people who are insensitive to heat must use it carefully.
- Always switch off power and remove the plug from the mains socket immediately after use and before cleaning.

**COMPULSORY**

- To avoid causing discomfort, do not use the massage chair immediately after meals.
- Do not fall into sleep on massage chair, when the massage chair is working.
- Do not use the massage chair when you are intoxicated.
- If the upholstery becomes dirty, please use only known good quality leather cleaner, do not use chemical cleaners, petrol or detergents etc. and do not spray pesticide on it.
- Do not sit on backrest, legrest, or armrest to avoid accidental injury or machine fault.
- Please do not smoke while using the massage chair.

**PROHIBITED**

- Before maintenance, please pull out power plug. In addition, please do not insert or unplug the power plug with damp hands, to avoid electric shock.
- When the massage chair is not in use, please switch off power and remove the plug from socket. When power is off, please cut off power supply immediately and pull out the power plug from socket.
SAFETY PRECAUTIONS

Safety Precautions
Before using, please read this “SAFETY PRECAUTIONS” carefully to ensure proper operation.

WARNING
Improper operation may cause injury to users.

CAUTION
Improper operation may cause users injury or product damage.

Forbidden. Specific instruction will be indicated in the diagram drawings.

Compulsory Specific instruction will be indicated in the diagram drawings. (e.g., the left drawings means to disconnect the power plug)

WARNING
We recommend that those with any of the following conditions should consult a doctor before using.
1. Those who are using electronic medical instrument imbedded in the body, such as cardiac pacemaker etc.
2. Those that are being treated by doctors, especially those who feel uncomfortable.
3. Those who are malignant tumor patients, heart disease patients, acute patients.
4. Women who are pregnant
5. Those with osteoporosis or fracture spine.
6. Those with skin disease

COMPULSARY
Do not allow the mentally disabled to use the chair alone. (It is OK under supervision)

PROHIBITED
Do not allow children to play on this massage chair.
Do not allow more than one person to use this massage chair at a time.
If the power cord or power plug becomes damaged in any way you must disconnect from the mains supply immediately and consult an authorized service engineer for repair or replacement.
Do not damage, process, excessively bend, pull hard, twist or knot power cord.
Juveniles are not allowed to use this product.

Anyone else, except maintenance personnel specified by our company, should not disassemble, maintain, or remodel this massage chair. If any problem, please contact local dealer immediately.

MODEL SPECIFICATIONS

Model: ALTERA
Rated voltage: 110V
Rated frequency: 50/60 Hz
Rated power: 200W
Safety design: Class I
NAME AND FUNCTION OF EACH COMPONENT

External structure

- Speaker
- Pillow
- Back cushion
- Seat cushion
- Legrest
- Armrest
- Caster

Internal structure

- Massage mechanism
- Air pressure massage unit for shoulder
- Heating on the back
- Air pressure massage unit for arms
- Air pressure massage unit for waists
- Air pressure massage unit for calf
- Roller massage unit for sole

PRODUCT STORAGE AND MAINTENANCE

Maintenance

- Please twist the cotton cloth which has been dipped in neutral detergent before wiping the back cover, hand rest, legrest, air tube and some other plastic components, then use a dry cotton cloth to wipe them again.
- Use dry cloth to wipe the controller, and power supply box.
- Use a piece of cloth that has been dipped with neutral detergent to wipe the back cushion and pillow, then use a piece of wet cloth to wipe them, and finally put them in a well-ventilated place for natural drying.

Caution

- Make sure to pull out the power supply plug firstly before maintenance. Do not use wet hands to pull out the plug to avoid electric shock. When clean the back cover, please be cautious of detergent entering into the power supply box!
- Do not iron the upholstery.

Storage method

- Wipe off dust and dirt from the product after use, if the product is not to be used for a long period of time, please cover the product with a dust cover (self provided).

Caution

- Do not store the product under direct sunlight or in places of high temperature. This may cause the color of the upholstery to fade.

Caution

- Please stop using the massage chair to avoid breakdowns and accidents occurring if any unusual symptom exists.
- Turn off the power supply switch and pull out the power supply plug, and then contact the local distributors or headquarters for repair and maintenance.
- Except all the normal operation and maintenance mentioned above, any other repair and maintenance can only be operated by our authorized dealer or service agent.
PREPARATION BEFORE USING

Installation position
Safety distance for the periphery of massage chair.
▶ Please make sure there is adequate space for installation this product:
  Back: minimum 4 inch from the wall or any other blocks;
  Front: minimum 20 inches from any blocks;
▶ In order to prevent from signal interference, please keep at least 1m away from the TV, radio and other video and audio devices.

Floor protection
▶ Please put carpet or other pad under the massage chair, in order to avoid any unpredictable impression on the floor.

Surrounding environment
Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage.
Keep the massage chair away from high temperature sources (for example: stove) to avoid fire or damage to leather material.

Grounding
This massage chair belongs to Level One electrical appliance, make sure to use three-core power supply socket and to guarantee the ground wire connected to the power supply socket has obtained good ground connection to avoid electric leakage, electric shock and some other negative effect during use.

NAME AND FUNCTION OF EACH COMPONENT

Power box

Caution
▶ Do not let children play on the chair in case that accident happens due to the power supply box.
▶ Please power off the chair and unplug the chair from the power supply socket after the massage finishes.
▶ Please power off the chair and unplug the chair from the power supply socket when the chair is not in use, so that children won't accidentally get the chair started.
▶ Please store the chair if it is not in use for a long time.
Controller

- LCD screen
- Manual
- Auto
- Up
- Leg up
- Back up
- Zero gravity
- Leg down
- Back down
- Down
- Speed
- Zone
- Width
- Air Intensity
- Airbag Zone
- Bluetooth
- Foot Rollers
- Timer
- Power

PREPARATION BEFORE USING

Move method
- There are moving rollers at the bottom of the chair.
- Raise the back to the highest point.
- Switch off and unplug chair.
- Lift the front part of the chair as shown in the figure (one person raise the front part via holding moving holder, another person push the chair when holding the top of the chair), move the chair by the rollers.

Caution
- Don’t move it when there are people in it.
- Don’t use the armrest while moving the chair, only hold the moving holder in the back and front.

Turn on power supply
- Plug the power cord into three core socket with well grounding.
- Tun on the power switch on the bottom of massage chair.

Caution
- Before switching on the chair, please make sure there is no damage on the power wire and other exposed wires.
- Make sure the power switch is off before the chair is connected to electricity.
**PREPARATION BEFORE USING**

**Massage chair Setup**
- Using the controller put the backrest in the lowest position and raise the legrest to the highest position. Then move the chair into position making sure there is enough room around the chair so that it will not make contact.
- Test all of the functions of the chair and make sure everything is working as expected. When finished, shut off chair and turn off power.

**Before sitting in the chair**
- Make sure the legrest is installed properly.
- Make sure the chair is in original position, if any part is not in initial position, please power on/off again to make the whole chair go back to original position.

**Caution**
- Never sit in the chair if the legrest is not in its parked position.
- Never put any excess load on the legrest or put any heavy load on the legrest suddenly as this may damage the legrest.

**NAME AND FUNCTION OF EACH COMPONENT**

**Controller Buttons**
- **Power**: to start/end massage function of the chair
  - When the chair is plugged in, press this button to start up the chair and activate the LCD screen. You can then choose Auto, Manual, Airbag, Heating, and Roller Massage functions.
- **Auto**
  - Press this button to enter Auto menu. You can choose Extension, Working relief, Sports refresh, Rest & Sleep, Neck & Shoulder, Waist & Spine massage programs according to your own body state and massage time. (See the LCD menu for details)
- **Manual**
  - Press this button to enter into Manual programs. You can choose Shiatsu, Rubbing, Tapping, Knocking, Kneading, Sync or Rhythm massage mode according to your own body state and massage time. (See the LCD menu for details)
- **Leg up and down**
  - Keep pressing "↑", the leg rest raises to the highest; stop pressing, the leg rest stays.
  - Keep pressing "↓", the leg rest descends to the lowest; stop pressing, the leg rest stays.
- **Zero Gravity**
  - Press this button to start/end zero gravity function, the icon is on in the LCD screen; when you manually adjust the backrest and leg rest, if the icon is off, it is zero gravity state.
  - Zero gravity creates a completely relaxing, naturally comfortable massage position; Somatological design makes back, buttocks and leg stay in a certain angle like lying in space capsule, under which the body pressure is thoroughly released and the muscles relax.
- **Shoulder Position adjustment**
  - When it is in manual mode, keep pressing "▲" or "▼" to adjust massage point.
  - The buttons are also for shoulder Position adjustment.
- **Backrest up and down**
  - Keep pressing "↑", the backrest raises to the highest; stop pressing, the backrest stays.
  - Keep pressing "↓", the backrest descends to the lowest; stop pressing, the leg rest stays.
NAME AND FUNCTION OF EACH COMPONENT

Massage force adjustment
- Under manual mode, press this button to choose 6 different degrees of massage force, which is indicated on the LCD screen.

Zone
- In manual mode this button allows the selection of having the massage work on the whole back, just a portion of the back, or point mode to select a specific single spot for concentrated massage.

Air Intensity
- Press this button to choose 5 different degrees of airbag force, which shows in LCD screen.

Width
- Under manual mode, if the light of button is on, it is ready for operation. Press this button to choose wide, medium or narrow massage range. Indicating light is on or off.
- When the light of button is off, this function is not available.

Bluetooth
- Use this button to turn on/off the bluetooth. The icon will light up on the LCD.

Airbag Zone
- Press this button to start or end shoulder, leg, seat, whole body airbag massage. Indication on the LCD is on or off.

Foot Roller massage adjustment
- Press this button to start or end foot roller massage, you can choose high, medium or low modes. There is indication on the LCD screen.

Time
- Press this button to choose time for massage: 10 mins, 20mins or 30 mins.

Heating
- Press this button to start heating function on back and seat with light of icon on; press this button again to shut down this function with the light off.

PREPARATION BEFORE USING

- Lift the calf massage unit, connect the airtube and air valve plug unit into the ports on the seat base and make sure they are fastened.

Step 3 Installation of other units
- Insert the plug of remote control into the socket on the power box at the bottom.
- Connect the power cord connector to the power cord port on the power box. (see diagram below)

- After all parts assembled, please insert the power cord into the power socket, and then turn on the switch, press the power on the remote control to start massage. (see diagram above)
PREPARATION BEFORE USING

Installation method

Step 1: Take out the massage components
- Open the boxes, and take out accessory box.
- Check all components are complete (Please check one by one according to list)

Step 2: Install legrest kit
- Remove the legrest from the box. Connect the hook to the coupling shaft on one side then connect on the other side. Center the legrest on chair and shafts.

After the legrest is balanced on the coupling shafts, fasten both sides with the lock clips as shown below.

NAME AND FUNCTION OF EACH COMPONENT

LCD screen

Auto programs

Heat
Zero Gravity
Time
Extension
Air Intensity
Working relief
Speed
Sports refresh
Width
Rest & Sleep
Roller speed
Neck & Shoulder
Airbag indication
Waist & Spine
Roller

Manual programs

Sports refresh

Lock

Connect axis

locking

Bodyshape

Bodyshape testing/ point

Shiatsu
Rubbing
Tapping
Knocking
Kneading
Sync
Rhythm
Massage modes
This is an exclusive massage program designed for desk workers. People who spend long periods of time sitting at a desk or flying will find this massage can ease muscle tension and recuperate the entire body.

**Extension:**
This massage comes from Thai Massage, the strong kneading and stretch of the body can effectively stretch legs, waist and other parts, and it's the best choice to relax tired muscles and increase physical vigor.

**Working Relief:**
This is an exclusive massage program designed for desk workers. People who spend long periods of time sitting at a desk or flying will find this massage can ease muscle tension and recuperate the entire body.

**Sports refresh:**
This is designed for the muscles after sports activities and exercise. It can ease and relax muscles after intense exercise, especially promote the body circulation system to improve the muscle recovery after exercise.

**Rest & Sleep:**
This is the caring program to help improve the quality of lunch break and sleep. The mild massage kneads body parts from heavy strength to light one, from light to no strength to help soothe the tired body gradually.

**Neck & Shoulder:**
This massage is to relieve neck and back pain symptom. 80% of the massage time will focus on the shoulder and neck. The curve design of the chair backrest makes the massage rollers completely touch the shoulder and the neck, so it can effectively relieve your fatigue and stiffness of these parts.

**Waist & Spine:**
This massage is to relieve the symptoms of lumbar spine pain. 80% of the massage time will focus on the lumbar spine and the rollers will conduct specific area massage to relieve the sense of tension and keep the health of this part.

**Manual programs**
With electricity connected, press power button, the LCD is on. Press Manual to enter Manual Program menu. Shiatsu, Rubbing, Tapping, Knocking, Kneading, Sync, Rhythm massage modes are for choice. (see the pic above)

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**FUNCTIONS**

1. **Bluetooth audio features**
   Product is designed to play music using Bluetooth. It can play music when connected to an Android mobile device, iPhone, iPad, or other compatible tablet computer.

2. **Zero Gravity**
   This chair uses the NASA zero gravity principle, keeping the legs higher than the heart, imitating weightlessness. This position is known to increase comfort and release stress.

3. **Four rollers massage mechanism**
   The innovative four rollers massage mechanism and traveling structure perfectly match ergonomic human engineering.

4. **Six levels of massage intensity**
   Has 6 levels of massage intensity selectable in manual mode. You can select suitable massage intensity according to your body condition and massage time.

5. **Air pressure massage**
   Air pressure for back, waist, shoulder, arm, buttock, calf, and feet.

6. **Touchable buttons**
   For people who prefer the tactile feel of real buttons, this chair does not have a touch screen or hidden menu’s, all functions are selectable from the face buttons on the remote.

7. **Roller massage for sole**
   Double row rollers massage on foot conduct an all-around shiatsu massage onto the sole.

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**WARNING**

- The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
- CB: The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- CE: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance, cleaning and user maintenance shall not be made by children without supervision.